

## **Smart911**

Chester County Department of Emergency Services has implemented a new service in the community that allows you to create a safety profile that includes details you want the 9-1-1 center and public safety response teams to know about your family in an emergency. Each safety profile is specific to those in the household and should be customized based on each person. To create a safety profile for your family or to find out more information, please visit <https://www.smart911.com/>

Rave Facility is a part of smart911 and allows you to create a facility profile that includes details to the 9-1-1 center and public safety teams. What if there's a fire, a medical emergency, or there is an active shooter? When you dial 9-1-1 under stress, you may not have access to important details, or you may have trouble remembering them. The profile will automatically display to the 9-1-1 call taker. This allows them to send responders based on up-to-date location and emergency information. With your facility profile, responders can arrive aware of many details they would not otherwise know. Fire Departments could arrive knowing exact floor plans. Emergency Medical personnel can know first aid and AED locations and police utilize access and gate codes. To create a facility profile please visit <https://www.smart911.com/corporateprofile/>